



Our mission is to “Relentlessly advocate for individuals in need of treatment.”

Our objective is to increase cash flow by streamlining the insurance processes so you can focus on providing quality treatment. We have a dedicated team that is passionate about recovery and the outcomes of your patients. Our innovative and effective processes, specifically designed for treatment centers, are used to strengthen your operation.

» INSURANCE BILLING

Verification of Benefits (VOB)

- Timely : 60 minute turn-around time on requests
- Accurate: Cross-Checked and thorough verification
- Informative: Warning Disclaimers on questionable or unreliable payers

Pre-Authorization and Utilization Review

- Experienced Advocates: Great Relationships with Care Managers resulting in outstanding authorizations lengths
- DTX: 5-7 Days
- RTC: 25-28 Days
- PHP: 18-22 Units
- IOP: 30-35 Units
- Highly Effective Appeal Process: On average, we overturn 33% of authorization denials

Billing & Claim Management

- Electronic Claim Submission Scrubbed prior to submission for increased accuracy
- Prompt Claim Processing: 72% of all claims processed in 30 days, 89% in 31-60 days, and 93.9% in 61-90 days
- Third Party Negotiations: We negotiate on your behalf to obtain optimal reimbursement

Aging Receivables

- No risk recovery analysis
- Dedicated team focused on obtaining payment on lost or written off AR

Reporting

- Client Status Reports: Quarterly in depth analytics, providing information to help make better financial decisions
- Claim Follow-up: Live report of all claims that is updated daily and accessible 24/7
- BCBS Payments: Weekly report of all BCBS payments made to member

Special Operations

- Recoveries: Obtained over \$462,000 in refund requests for our partners during Q3 and Q4 of 2016
- Credentialing: Our team will facilitate the application and follow-up process to become a participating provider

Consulting & Training

- National Accreditation: JCAHO & CARF Accreditation consulting
- Clinical Curriculum: Ongoing training for your clinicians
- Industry Trends: Our team will keep you informed of major industry trends and changes that affect your program

» ADDITIONAL SERVICES

Patient & Family Services

- Compliance and Regulatory Assurance
- BCB Collections
- Invoicing for deductibles, co-pays, co-insurance and cash pay clients

We are 100% committed to our partners and their patients!
To learn more visit www.elevatedbilling.com or call 385-212-4004

The Insurance Billing and Facilitation Process is relentless and constantly challenging. If we work together, we can drive outstanding results, including:

- *Faster and more accurate VOB's*
- *Stronger collection percentages*
- *More authorized days at each level of care*
- *Actionable insight through better reporting*

Client tasks

Elevated tasks

